

Ordering from a Specialty Pharmacy

What is a specialty pharmacy?

A specialty pharmacy provides medications and medical devices, such as SYNVIS[®] or Synvisc-One[®], that are administered in the doctor's office or that have other special requirements. One advantage of using a specialty pharmacy is that it can manage the insurance process for you to ensure your treatment is covered.

What do I need to do?

Once your doctor's office submits a request for SYNVIS[®] or Synvisc-One, the specialty pharmacy will contact your insurance company to confirm coverage for the treatment. The specialty pharmacy will walk you through the next steps of the process:

- The specialty pharmacy will call you to review the coverage and confirm your co-pay, if any
- You may need to provide a credit card to cover the co-pay
- After you have confirmed coverage and paid your co-pay, the specialty pharmacy will mail your treatment to your doctor's office

Ordering SYNVIS[®] or Synvisc-One from a specialty pharmacy is a simple process, but if you have any questions, please don't hesitate to ask your doctor.

Ask your doctor's office for the name of the specialty pharmacy that will be calling you:

(Name of specialty pharmacy)



SANOBI BIOSURGERY

SYNVIS[®], Synvisc-One[®], and Genzyme are registered trademarks of Genzyme, a Sanofi Company.
©2016 Genzyme Corporation. All rights reserved. Printed in USA. US.SYN.16.07.027